

Note to patients regarding Covid 19:

This information is intended to provide important information about our response to the Covid 19 pandemic. Our focus has been to stay up to date with developments and to innovate in ways that keep our practice responsive to your needs while keeping patients, staff, and doctors healthy. Please refer to documents under the second tab labeled "Covid 19" on this website include our policy regarding seeing sick patients who may possibly have Covid 19, a guide to how to manage various symptoms due to respiratory illnesses, and FAQ's. We will be updating these documents as needed.

Our primary focus is to continue to provide you with seamless care. Our office remains open and we are seeing patients for routine physicals and follow up visits. We currently think it is safe for patients to come into the office, but we respect your need to make your own decision. As a small practice we are able to limit the number of patients being seen at the same time. We are focused on "social distancing" by moving patients into an exam room after checking in. Effective immediately, please call the office to set up a time to come in for previsit labs if they are necessary. This will allow us to better control the flow of patients through the reception area.

We are also offering telephone consultations ("telemedicine") for patients who are more comfortable not coming into the office right now. If the primary purpose of your visit is to discuss symptoms and you think that we may be able to accomplish that via a telephone consultation, please ask to schedule one rather than your usual office visit.

We are currently receiving a high volume of questions from patients with specific needs and or concerns regarding how to manage upper respiratory symptoms. If you have a straight- forward question that you think can be answered quickly we ask that you send a portal message to your doctor. In turn your doctor will either reply or recommend a phone consultation. If you think your question will require more time to answer, please request a telephone consultation. Setting aside time in your doctor's schedule will facilitate our ability to respond to all our patients in a timely manner.

If the office does need to suspend in person visits for a short period of time we will notify you via a patient "eblast" like this one. We will still be available to you. We have in place a plan to have doctors available to refill medications, reply to portal questions, and hold telephone consultations. If you are not currently using the portal now would be a good time to learn how and to set up a portal account. Using the portal will be the most efficient way to reach us.

We are committed to supporting you through this pandemic.

Drs. Myers, Fuisz, Enelow, and Mills